

Service Level Plans

Opportunities are available to customize these levels based on your facility's specific needs.

Platinum Program:

- ✓ Generator Burn Rate must be supplied
- ✓ Emergency contact must be provided
- ✓ Daily remote tank monitoring.
- ✓ Refresh Fuel 1 time per year (or as needed) to maintain both fuel quality and assigned tank levels as required by your insurance provider. (Additional charges apply).
- ✓ Quarterly inspection of generator fuel tank.
- ✓ Customer will be placed on a prioritized-short list for fuel delivery during times of power outages.

Gold Service Level:

- ✓ Quarterly inspection of generator fuel tank
- ✓ 12 hour delivery window from time of order
- ✓ Upon request, Coleman Oil can periodically stop by and top-off your generator fuel levels. (The price of fuel for this type delivery will be tied to the volume that is delivered).

Silver Service Level:

- ✓ Quarterly inspection of generator fuel tank
- ✓ 24 Hour delivery window from time of order

Ensuring fuel gets delivered under the most trying of circumstance.

Pricing

Please ask your Sales Representative for a full price list

*Note: The above service plans do not include the price of fuel.



Coleman Oil, serving you throughout the Pacific Northwest.

Here today and tomorrow...

Coleman Oil has been serving our customers for over 60 years. We have a proven track record of performing in the most trying of times, tied with the knowledge of how to efficiently get the job done. Those business experiences have led us to offer this Select fueling program. We believe that pre-planning and proper preparation are the best ways to combat challenges before they occur. Imagine the peace of mind of knowing that you have partnered with a reliable company like Coleman Oil.

We will make that key fuel delivery at peak demand times. It's one less thing to worry about. We have multiple locations to source fuel, reliable storage in key service locations, a consistent supply of on-site inventory, and a company owned fleet of trucks that greatly reduces our dependence on other outside entities.

Contact your Coleman Sales Representative today by calling 888.799.2000 or email your inquiry to info@colemanoil.com.

Additional Emergency Fueling Program or standard fuel delivery information can be found at www.colemanoil.com.



An emergency can strike at any time.



is here for you with our

Emergency Fuel Preparedness Program

Telephone 208.799.2000 • **Toll Free** 888.799.2000
Fax 208.799.2008
Office 335 Mill Road • PO Box 1308
Lewiston, ID 83501
Web www.colemanoil.com



Natural disasters can materialize at any time. Coleman Oil's emergency generator fueling program allows your facility to PRE-PLAN for power outages by having a guaranteed fuel supply in place, during peak times of demand. A fully executed fueling plan will allow you to focus on other, more critical business areas. Blizzards, high winds, ice storms or sustained power outages can create insurmountable obstacles if the proper plan is not executed. Coleman's new fueling program ensures fuel gets delivered under those most trying of circumstances.

Generator Fueling Program

Facility managers rely on backup generators in emergency situations to preserve patient care, staff safety and power to run their facility. We developed an elite fueling service that provides peace of mind that fuel is on the way whenever that next disaster or power outage strikes.

***We offer reliable service...
with a money-back guarantee.***

Emergency Fueling Response 24/7

Coleman Oil's Emergency Generator Fueling program guarantees fuel delivery 24/7 to your facility's back-up generators so that power remains uninterrupted. We will continue to offer this prioritized service no matter how long the power outage exists. Register for the desired service level and we will place you in a first response, prioritized customer delivery group.

Expert Preparedness

A Coleman Sales Representative will work with your designated facilities manager to customize a fueling delivery program that meets your individual needs. We will define our operational agreements and procedures before the power outage occurs. The key to getting through any disaster is to have a predetermined plan, coupled with a supply partner who has a proven performance record in the field. Count on Coleman Oil to be there when you need us most.

Here for you...

when you require fuel the most

Premium Diesel Fuel

We consistently deliver premium diesel that meets the most challenging of climatic demands. Fueling your generator tanks will allow for a smooth operational transition when the power is lost for whatever reason. Depending on the level of service you desire, Coleman Oil can, either upon request or as part of one of our tiered service levels, periodically exchange your diesel fuel for fresher product that should ensure quality performance of your generator. Generally speaking, diesel fuel should be refreshed once every 11 to 13 months. Our goal is to keep premium fuel in your tank to ensure that your generators run efficiently.

Daily tank level monitoring and fresh fuel program (Optional)

As an additional support mechanism, we also offer remote wireless tank monitoring. Fuel generator levels are monitored remotely via the internet daily to ensure your equipment's proper fuel levels are met in order to operate throughout any unforeseen outage.

The remote offering has two distinct benefits:

1. Coleman Oil will be monitoring to make sure appropriate fuel levels are maintained under a variety of situations
2. Periodically the shelf life of diesel fuel is reached; Coleman Oil will track regular fuel deliveries to ensure that tank inventory is refreshed at least one time per year. We will replace older fuel (11 months old or older) with fresh diesel to help ensure the fuel does its designated job.

